



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICATION NO.: 09/708,244  
INVENTOR: Owen, Daniel  
TITLE: SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT  
FOR A CUSTOMER-CENTRIC COLLABORATIVE  
PROTOCOL

FILING DATE: 11/7/00  
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NOTICE OF CHANGE OF  
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Assistant Commissioner for Patents  
Washington, DC 20231

Sir:

Please change the correspondence address relating to the above-identified application as follows:

C. Douglas McDonald , Esq.  
Carlton Fields, et al.  
P.O. Box 3239  
Tampa, FL 33601-3239

Respectfully submitted,

Date: May 10, 2001

C. Douglas McDonald  
Reg. No. 26,659  
CARLTON FIELDS, P.A.  
P.O. Box 3239  
Tampa, FL 33601-3239  
(813) 223-7000  
Attorney of Record